

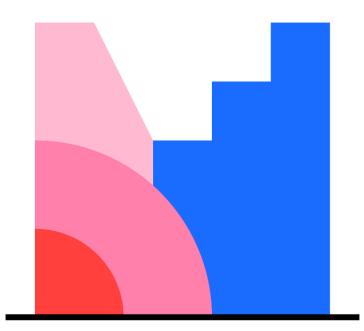
SOC MANAGEMENT

A Webinar on Communicating Children in Street Situations through Social Media



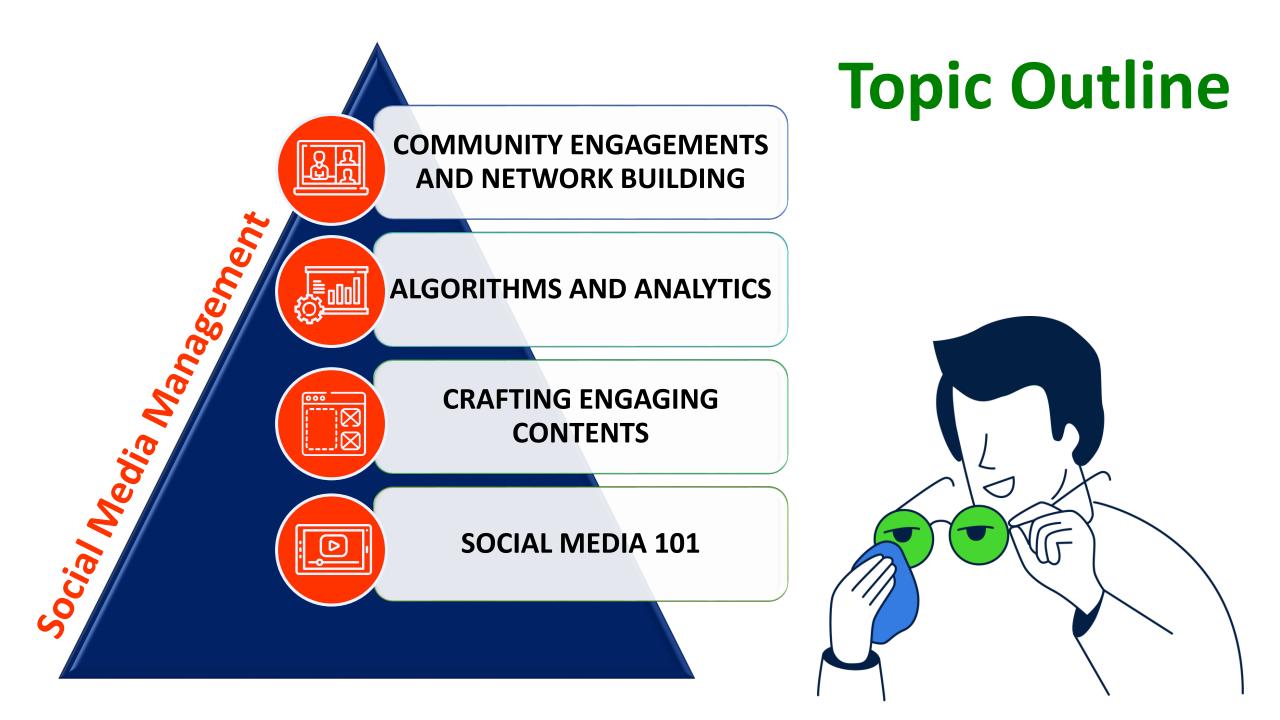






Let's go to Menti!

Mentimeter



SOCIAL MEDIA MANAGEMENT

01

Social Media 101

- Basics on Social Media
- Exercise: Familiarization of SocMed Platforms
 - Developing a SocMed Strategy

03

Social Media 103

- Understanding the Algorithm of Social Media Platforms
 - Basics of Social Media Analytics/Insights
 - How to use them to effectively campaign for CiSS?
 Meta Business Suite
 - Workshop: Extracting SocMed Analytics

Social Media 102

Anatomy of Effective Social Media Contents

02

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- Social Media Content Creation
- Workshop: Content Creation
- Choosing the right platform to use

Social Media 104

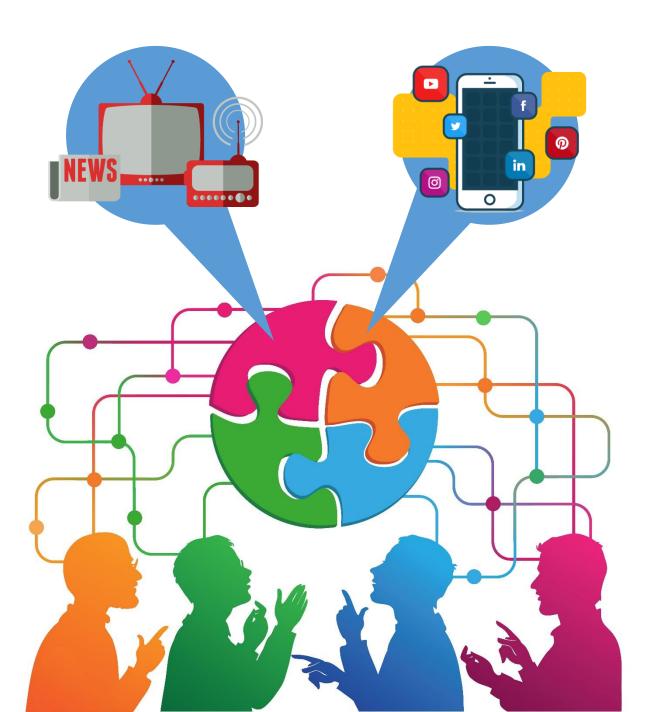
- Creating your SocMed Community for CiSS
- Maximizing Online Messaging Platforms







HOW THE CONVENTION WORKS



Basics of SOCIALMEDIA



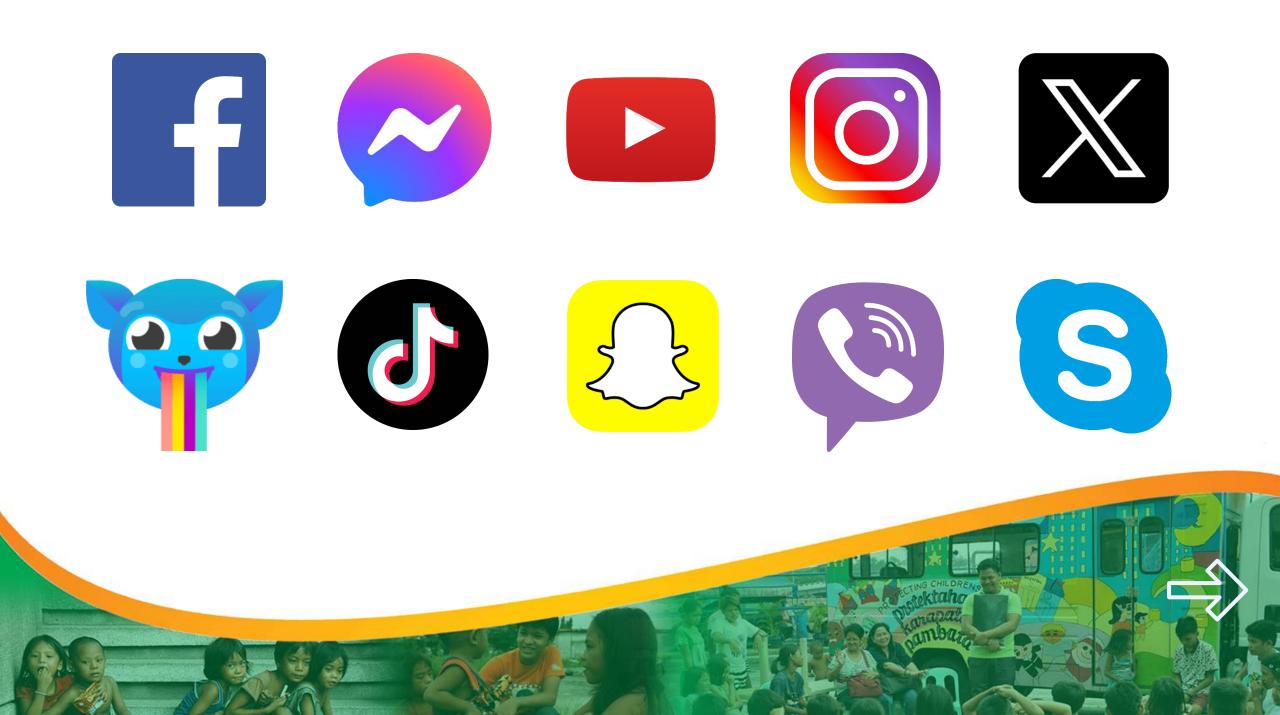
SOCIAL MEDIA

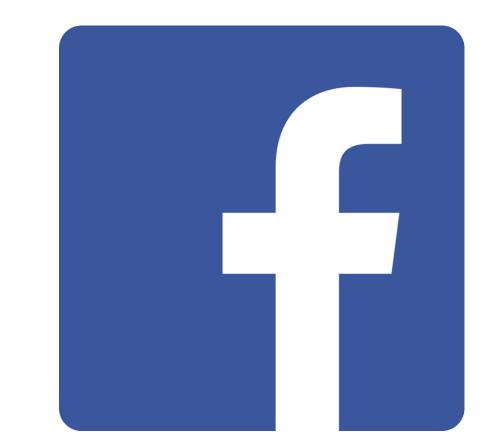
are applications or websites that allow users to connect in a **virtual** network or community, facilitating an unprecedented "reach, frequency, usability, immediacy, and performance" of shared information or content. (Pavlik & Mcintosh, 2015)

How's your relationship with Social Media?

GUESSTHELOGO

How many of these social media platforms do you recognize or are you familiar with?





FACEBOOK

Facebook is an online social media and social networking service owned by the American company Meta Platforms. Founded in 2004 by Mark Zuckerberg with fellow Harvard College students and roommates.



MESSENGER

Messenger is a proprietary instant messaging app and platform developed by Meta Platforms. Originally developed as Facebook Chat in 2008. Later, Facebook launched a dedicated website interface, Messenger.com, and separated the messaging functionality from the main Facebook app, allowing users to use the web interface or download one of the standalone apps.



YOUTUBE

YouTube is an American online video sharing and social media platform headquartered in San Bruno, California. It was launched on February 14, 2005, by Steve Chen, Chad Hurley, and Jawed Karim. It is owned by Google, and is the second most visited website, after Google Search.



INSTAGRAM

Instagram is a photo and video sharing social networking service founded in 2010 by Kevin Systrom and Mike Krieger, and later acquired by American company Facebook Inc., now known as Meta Platforms. The app allows users to upload media that can be edited with filters and organized by hashtags and geographical tagging. Posts can be shared publicly or with preapproved followers.



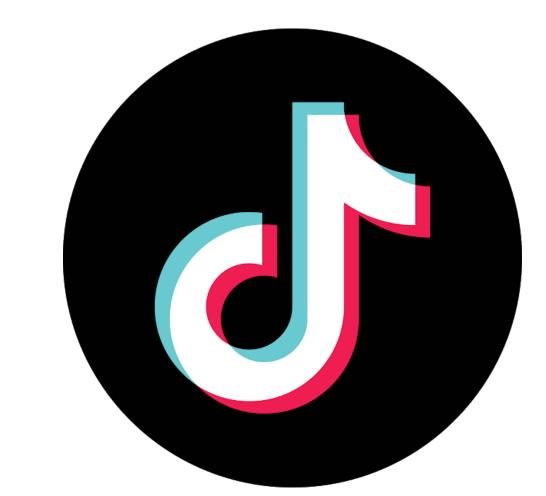


X or previously known as **Twitter** is a microblogging and social networking service on which users post and interact with messages known as "tweets", owned by American company Twitter, Inc. Registered users can post, like, and retweet tweets. In most cases, the text content of a Tweet can contain up to 280 characters or Unicode glyphs.



KUMU

Kumu is a Filipino video sharing and e-commerce social networking service owned and developed by Kumumedia Technologies, Inc., proudly made by Pinoys. Named after the iconic Tagalog greeting "Kumusta ka?", kumu embodies that same warmth and fun-loving spirit of Filipinos, amplified by our unique innovations in livestreaming and social media.

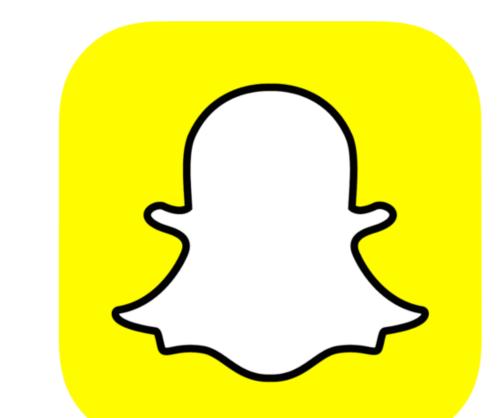


TIKTOK

TikTok, known in China as **Douyin**, is a short-form video hosting service owned by Chinese company ByteDance. TikTok is an international version of Douyin, which was originally released in the Chinese market in September 2016. TikTok was launched in 2017 for iOS and Android in most markets outside of mainland China.

Tiktok became available worldwide only after merging with what Chinese social media service on 2 August 2018?

Musical.ly



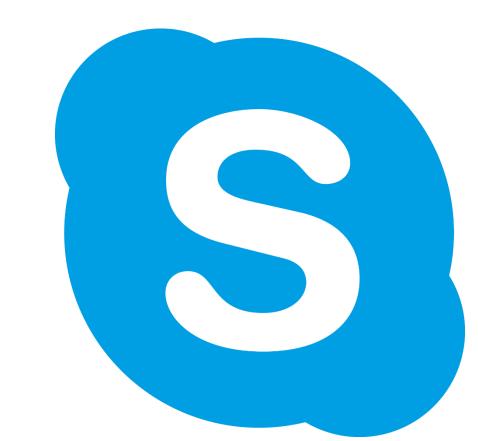
SNAPCHAT

Snapchat is an American multimedia instant messaging app and service developed by Snap Inc., originally Snapchat Inc. One of the principal features of Snapchat is that pictures and messages are usually only available for a short time before they become inaccessible to their recipients.



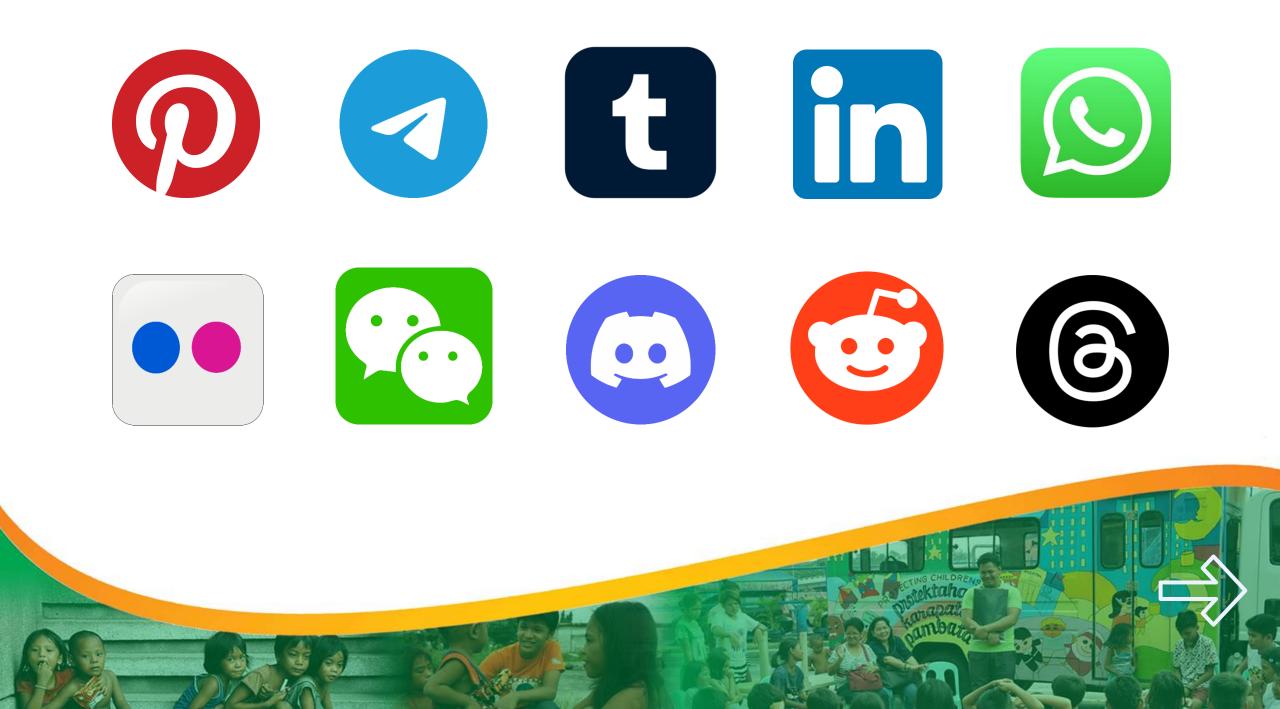
VIBER

Viber, or Rakuten Viber, is a cross-platform voice over IP (VoIP) and instant messaging (IM) software application owned by Japanese multinational company Rakuten. In addition to instant messaging it allows users to exchange media such as images and video records, and also provides a paid international landline and mobile calling service called Viber Out.



SKYPE

Skype is a proprietary telecommunications application operated by Skype Technologies, a division of Microsoft, best known for VoIPbased videotelephony, videoconferencing and voice calls.



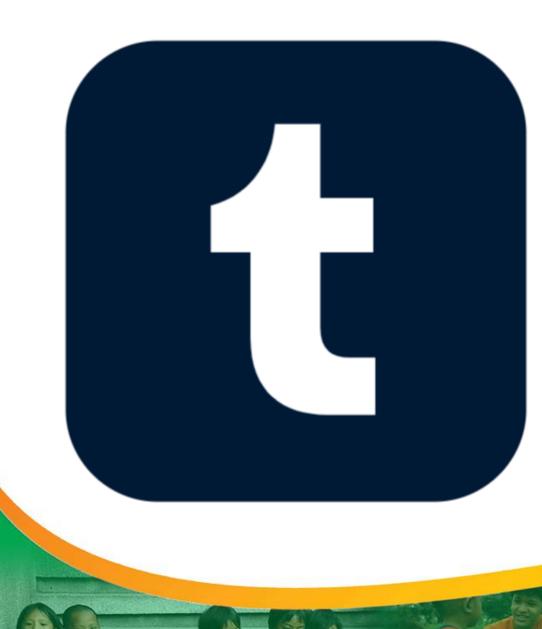


PINTEREST

Pinterest is an image sharing and social media service designed to enable saving and discovery of information (specifically "ideas") on the internet using images, and on a smaller scale, animated GIFs and videos, in the form of pinboards. The site was created by Ben Silbermann, Paul Sciarra, and Evan Sharp

TELEGRAM

Telegram is a freemium, cross-platform, cloudbased instant messaging service. The service also provides end-to-end encrypted video calling, VoIP, file sharing and several other features. It was launched for iOS on 14 August 2013 and Android on 20 October 2013.



TUMBLR

Tumblr is an American microblogging and social networking website founded by David Karp in 2007 and currently owned by Automattic. The service allows users to post multimedia and other content to a short-form blog. Users can follow other users' blogs. Bloggers can also make their blogs private.



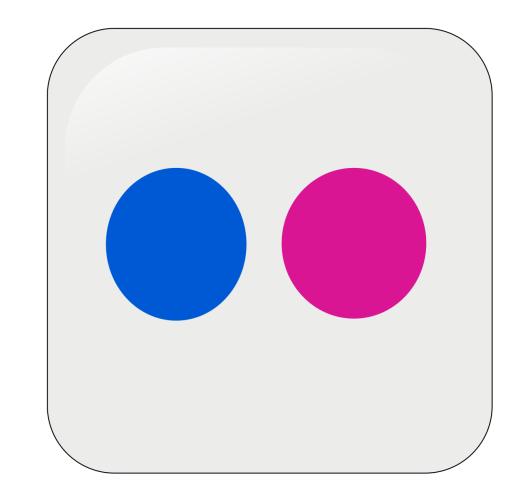
LINKEDIN

LinkedIn is an American business and employment-oriented online service that operates via websites and mobile apps. Launched on May 5, 2003, the platform is primarily used for professional networking and career development, and allows job seekers to post their CVs and employers to post jobs.



WHATSAPP

WhatsApp Messenger, or simply WhatsApp, is an internationally available freeware, crossplatform centralized instant messaging (IM) and voice-over-IP (VoIP) service owned by American company Meta Platforms. It allows users to send text messages and voice messages, make voice and video calls, and share images, documents, user locations, and other content.



FLICKR

Flickr is an American image hosting and video hosting service, as well as an online community, founded in Canada and headquartered in the United States. It was created by Ludicorp in 2004 and was a popular way for amateur and professional photographers to host highresolution photos.



WECHAT

WeChat is a Chinese instant messaging, social media, and mobile payment app developed by Tencent. First released in 2011. WeChat has been described as China's "app for everything" and a super-app because of its wide range of functions. WeChat provides text messaging, hold-to-talk voice messaging, broadcast (one-to-many) messaging, video conferencing, video games, sharing of photographs and videos and location sharing.



DISCORD

Discord is a VoIP and instant messaging social platform. Users have the ability to communicate with voice calls, video calls, text messaging, media and files in private chats or as part of communities called "servers". A server is a collection of persistent chat rooms and voice channels which can be accessed via invite links.



REDDIT

Reddit is an American social news aggregation, content rating, and discussion website. Registered users (commonly referred to as "Redditors") submit content to the site such as links, text posts, images, and videos, which are then voted up or down by other members. Posts are organized by subject into user-created boards called "communities" or "subreddits".



THREADS

Threads is an app from Instagram where you can post threads, reply to others and follow profiles you're interested in. Threads and replies can include short pieces of text, links, photos, videos or any combination of them. Within a day of its launch on July 5, 2023, Threads garnered thirty million users.



The average person has **five** social media accounts and spends around **1 hour and 40 minutes** browsing these networks **every day**, accounting for **28 percent** of the total time spent on the internet.

Global Web Index 2015 Report





SOCIAL MEDIA GLOBAL STATISTICS

Analysis from Kepios (datareportal.com)

GLOBAL DIGITAL HEADLINES

OVERVIEW OF THE ADOPTION AND USE OF CONNECTED DEVICES AND SERVICES

NOTE: SIGNIFICANT REVISIONS TO SOURCE DATA MEAN THAT FIGURES SHOWN HERE ARE NOT COMPARABLE WITH PREVIOUS REPORTS. SEE THE IMPORTANT NOTES AT THE START OF THIS REPORT FOR DETAILS.



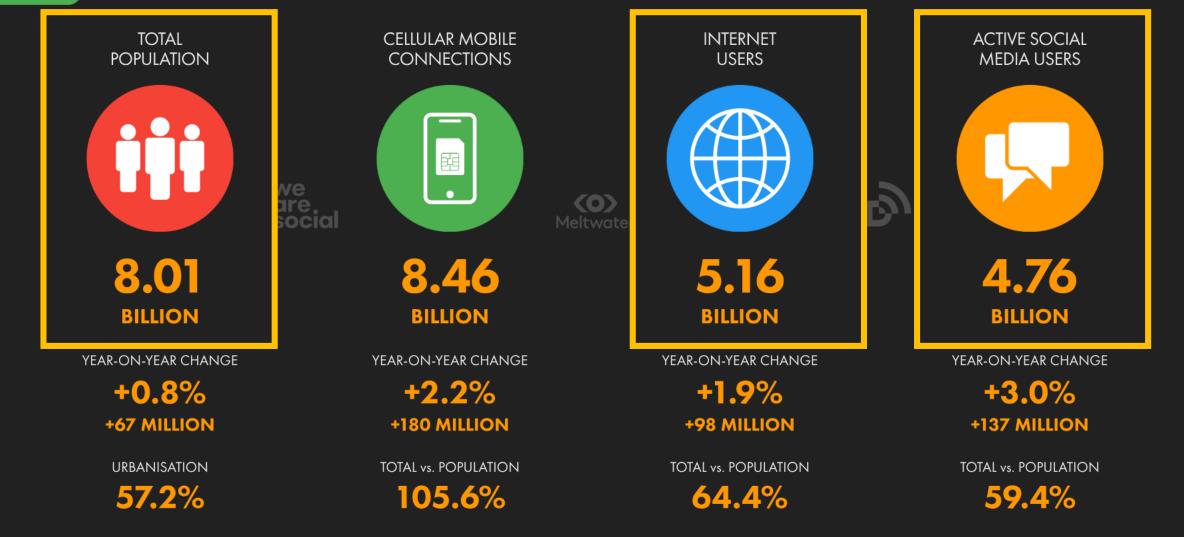
(O) Meltwater

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SOURCES: UNITED NATIONS; GOVERNMENT BODIES; GSMA INTELLIGENCE; ITU; WORLD BANK; EUROSTAT; CNNIC; APJII; IAMAI & KANTAR; CIA WORLD FACTBOOK; COMPANY ADVERTISING RESOURCES AND EARNINGS REPORTS; OCDH; BETA RESEARCH CENTER; KEPIOS ANALYSIS. ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. COMPARABILITY: SIGNIFICANT REVISIONS TO SOURCE DATA. FIGURES ARE NOT COMPARABLE WITH DEFINITIONS REPORTS; MUTTER RESOURCES AND FIGURES AND FIGURES

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SOCIAL MEDIA USERS vs. TOTAL POPULATION

ACTIVE SOCIAL MEDIA USERS AS A PERCENTAGE OF THE TOTAL POPULATION (NOTE: USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS)

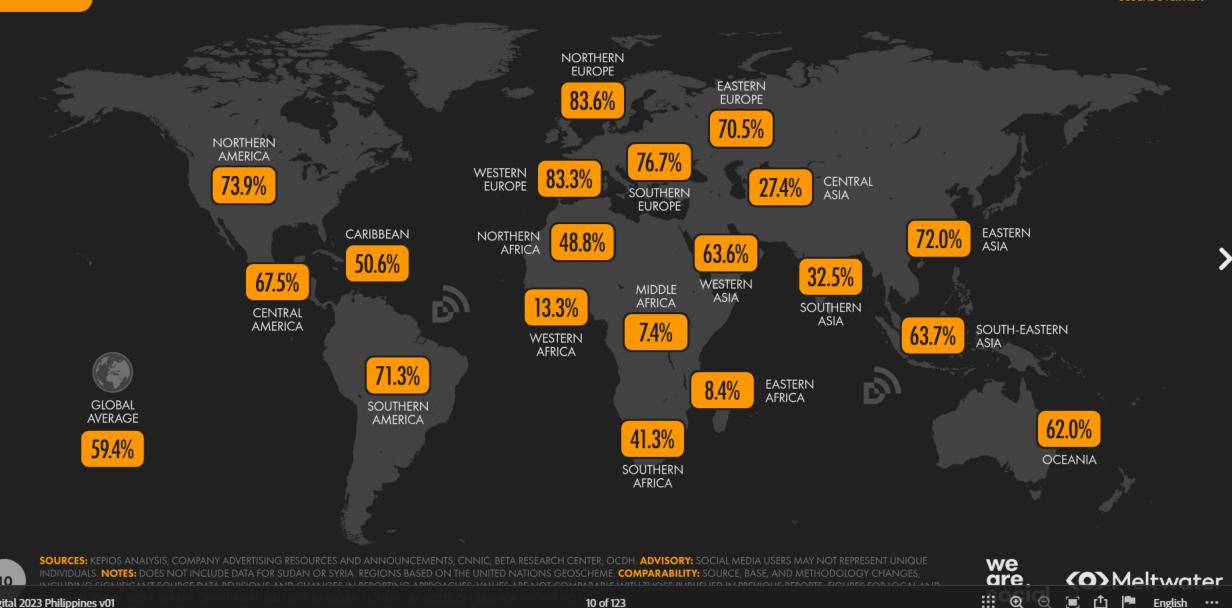


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SOCIAL MEDIA PH STATISTICS

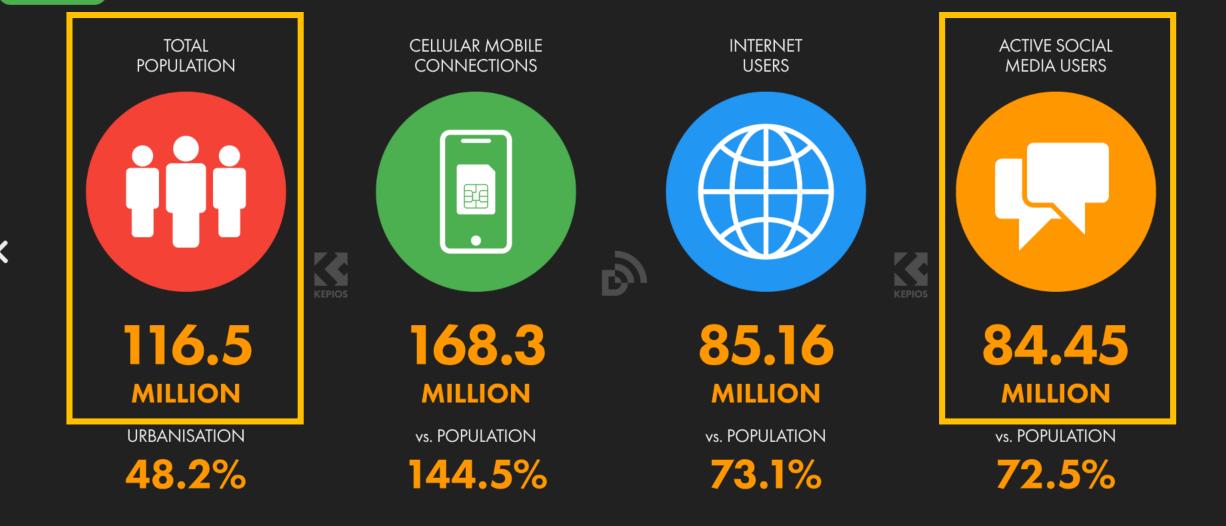
Analysis from Kepios (datareportal.com)

ESSENTIAL DIGITAL HEADLINES

OVERVIEW OF THE ADOPTION AND USE OF CONNECTED DEVICES AND SERVICES

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS







SOURCES: UNITED NATIONS; GOVERNMENT BODIES; GSMA INTELLIGENCE; ITU; WORLD BANK; EUROSTAT; CNNIC; APJII; IAMAI & KANTAR; CIA WORLD FACTBOOK; COMPANY ADVERTISING RESOURCES AND EARNINGS REPORTS; OCDH; BETA RESEARCH CENTER; KEPIOS ANALYSIS. ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. COMPARABILITY: SIGNIFICANT REVISIONS TO SOURCE DATA IN SULPING COMPRESENT OF DEVISIONS TO POPULATION DATA. FIGURES AND COMPANABLE WITH PREVIOUS PERSONS AND FIGURES AND FI

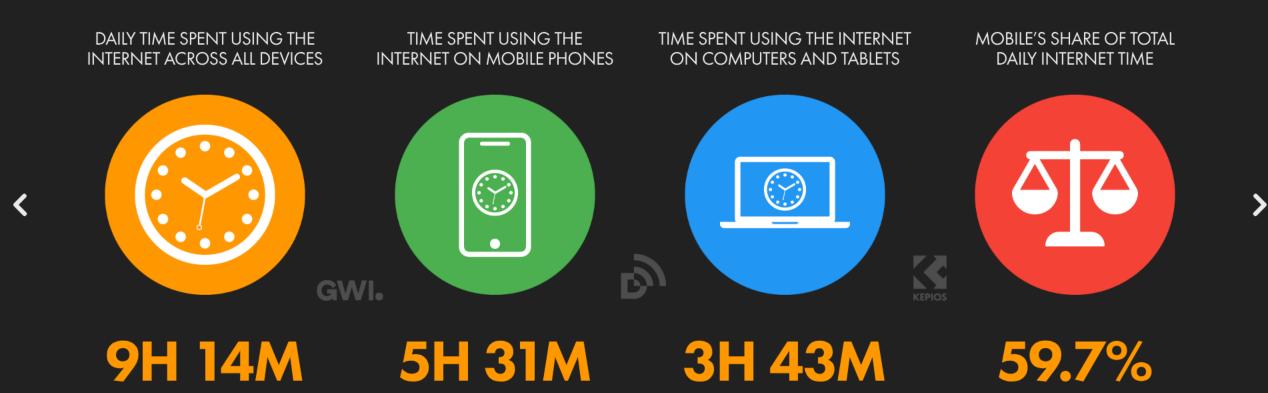




DAILY TIME SPENT USING THE INTERNET

AMOUNT OF TIME THAT INTERNET USERS AGED 16 TO 64 SPEND USING THE INTERNET EACH DAY







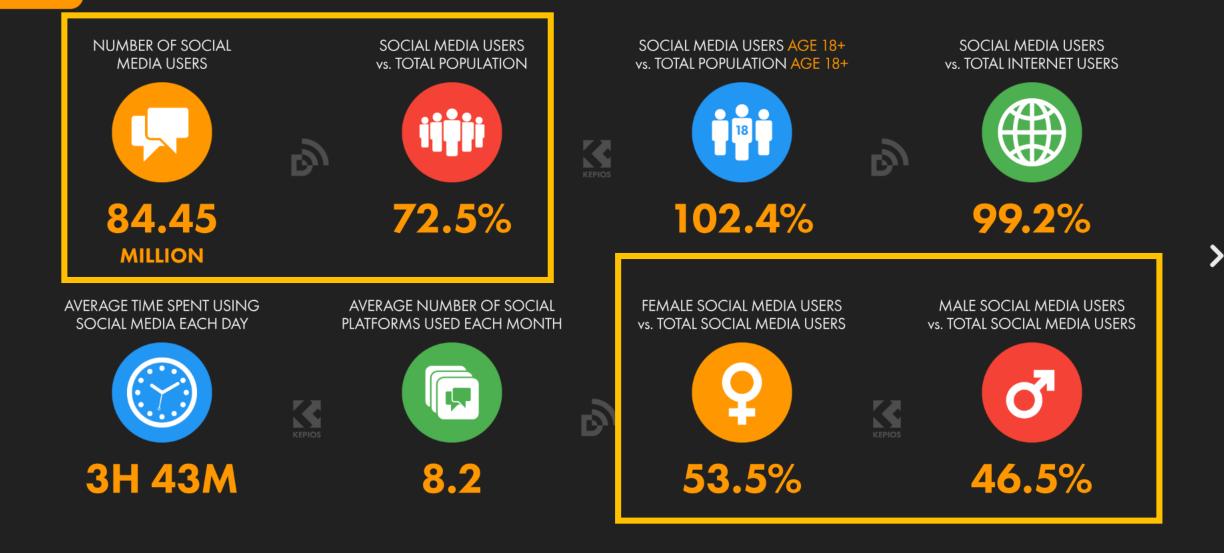


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OVERVIEW OF SOCIAL MEDIA USE

HEADLINES FOR SOCIAL MEDIA ADOPTION AND USE (NOTE: USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS)





SOURCES: KEPIOS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNNIC; BETA RESEARCH CENTER; OCDH; U.N.; U.S. CENSUS BUREAU. ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. FIGURES FOR REACH vs. POPULATION AND REACH vs. INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS, USER AGE MISSTATEMENTS, DELAYS IN



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In the Philippines, the average person has **eight** social media accounts and spends around **3 hours and 43 minutes** browsing these networks **every day**, accounting for **40 percent** of the total time spent on the internet.

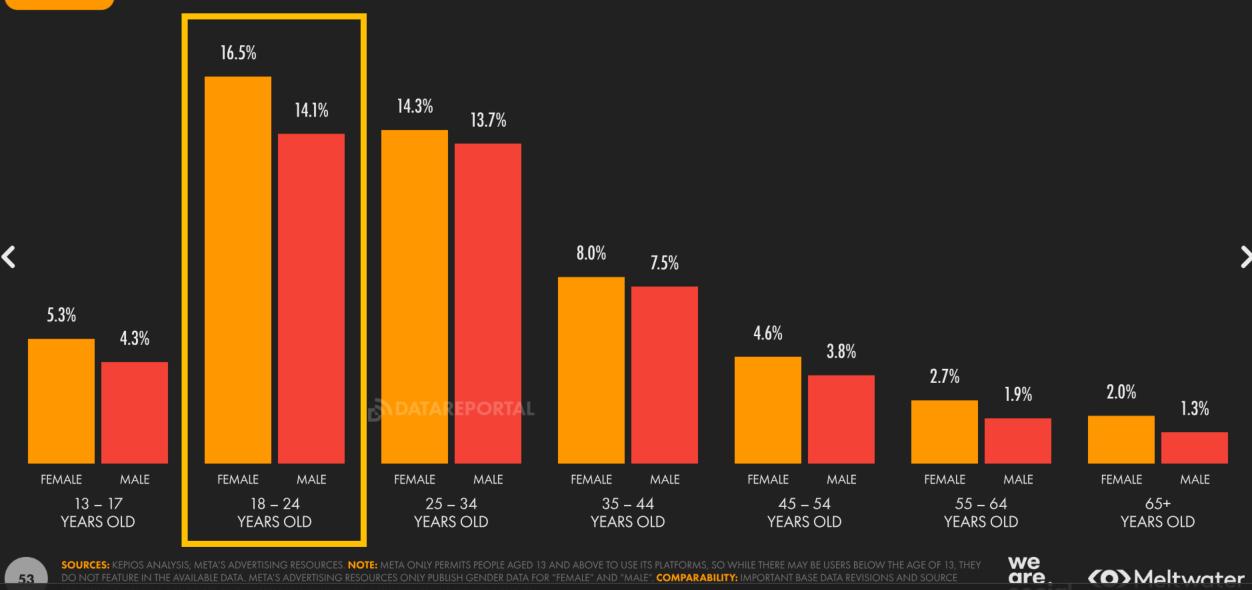
Kepios Analysis Report, January 2023

DEMOGRAPHIC PROFILE OF META'S AD AUDIENCE

SHARE OF COMBINED, DEDUPLICATED POTENTIAL ADVERTISING REACH ACROSS FACEBOOK, INSTAGRAM, AND MESSENGER, BY AGE AND GENDER



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MAIN REASONS FOR USING SOCIAL MEDIA

PRIMARY REASONS WHY SOCIAL MEDIA USERS AGED 16 TO 64 USE SOCIAL MEDIA PLATFORMS



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	KEEPING IN TOUCH WITH FRIENDS AND FAMILY	CW/			69.2%
	READING NEWS STORIES		•	47.3%	
	FINDING CONTENT (E.G. VIDEOS)			44.9%	
	FINDING INSPIRATION FOR THINGS TO DO AND BUY			44.1%	
	SEEING WHAT'S BEING TALKED ABOUT			44.1%	
	FILLING SPARE TIME			42.3%	
<	WATCHING LIVE STREAMS			41.5%	
	FINDING PRODUCTS TO PURCHASE		37	/.0%	
	POSTING ABOUT YOUR LIFE		35.1%		
	FOLLOWING CELEBRITIES OR INFLUENCERS		34.1%		
	WORK-RELATED NETWORKING OR RESEARCH		33.9%		
	SEEING CONTENT FROM BRANDS		33.5%		
	WATCHING OR FOLLOWING SPORTS		33.0%		
	SHARING AND DISCUSSING OPINIONS	30.1	1%		
	FINDING LIKE-MINDED COMMUNITIES	26.1%			

SOURCE: GWI (Q3 2022), FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTE: FIGURES REPRESENT THE SHARE OF



MOST USED SOCIAL MEDIA PLATFORMS

PERCENTAGE OF INTERNET USERS AGED 16 TO 64 WHO USE EACH PLATFORM EACH MONTH

NOTE: YOUTUBE IS NOT OFFERED AS AN ANSWER OPTION FOR THIS QUESTION IN GWI'S SURVEY, SO IT WILL NOT APPEAR IN THIS RANKING



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95.7% **FACEBOOK** 92.1% **FB MESSENGER** 77.2% TIKTOK 71.9% **INSTAGRAM** 56.7% TWITTER 46.8% **TELEGRAM** 39.0% PINTEREST 32.2% **WHATSAPP** 31.3% VIBER 31.0% **SNAPCHAT** 27.3% DISCORD 24.2% SKYPE 24.0% LINKEDIN 20.2% REDDIT 15.6% IMESSAGE SOURCE: GWI (Q3 2022), FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTE: YOUTUBE IS NOT OFFERED AS AN we ANSWER OPTION FOR THIS QUESTION IN GWI'S SURVEY. COMPARABILITY: A VERSION OF THIS CHART THAT APPEARED IN OUR PREVIOUS REPORTS WAS BASED ON A PREVIOUS QUESTION IN GWI'S SURVEY. (O) Meltwater are 55

FAVOURITE SOCIAL MEDIA PLATFORMS

PERCENTAGE OF ACTIVE SOCIAL MEDIA USERS AGED 16 TO 64 WHO SAY THAT EACH OPTION IS THEIR "FAVOURITE" SOCIAL MEDIA PLATFORM

NOTE: YOUTUBE IS NOT OFFERED AS AN ANSWER OPTION FOR THIS QUESTION IN GWI'S SURVEY, SO IT WILL NOT APPEAR IN THIS RANKING



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English

45.9% **FACEBOOK** 22.1% **FB MESSENGER** 13.9% TIKTOK 6.2% **INSTAGRAM** TWITTER 3.9% 1.3% PINTEREST 1.2% DISCORD 1.1% REDDIT 1.0% **TELEGRAM** 0.6% VIBER we SOURCE: GWI (Q3 2022). FIGURES REPRESENT THE FINDINGS OF A BROAD GLOBAL SURVEY OF INTERNET USERS AGED 16 TO 64. SEE GWI.COM FOR FULL DETAILS. NOTE: YOUTUBE IS NOT OFFERED AS AN (O) Meltwater are

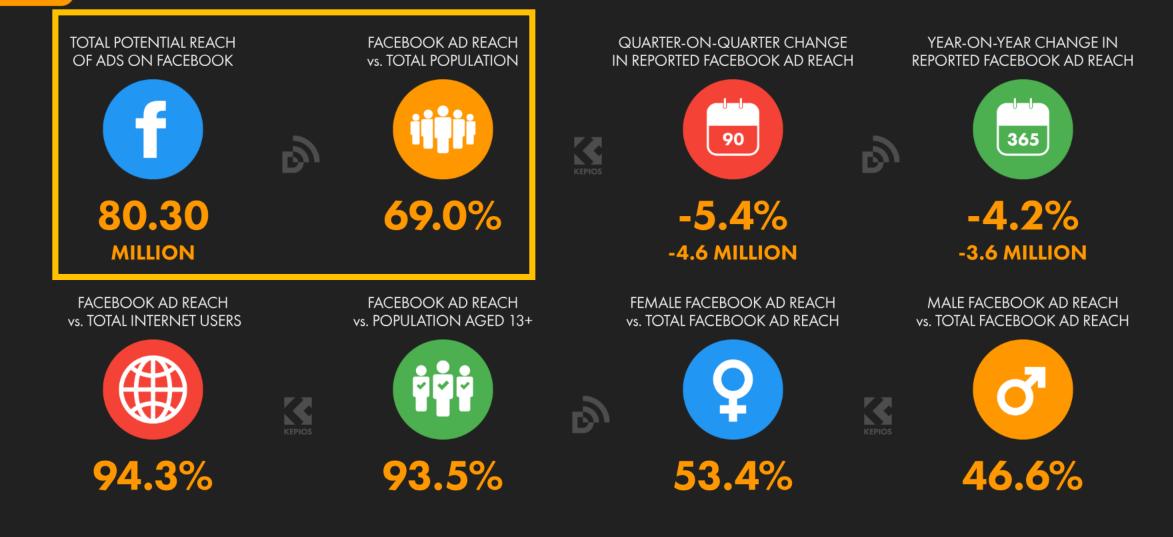
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FACEBOOK: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON FACEBOOK

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS







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SOURCES: META'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. NOTES: VALUES USE MIDPOINT OF PUBLISHED RANGES. GENDER DATA ARE ONLY AVAILABLE FOR "FEMALE" AND "MALE". ADVISORY: REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS OR MATCH THE TOTAL ACTIVE USER BASE. VALUES FOR REACH vs. POPULATION AND REACH vs. INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAXE ACCOUNTS. DEFENSIONS MAY DISTORT VALUES FOR CLANCE OVER THAT COMPARING TO BE AND ADVENTIONS. SOURCE DATA DEVISIONS MAY DISTORT VALUES FOR CLANCE OVER THAT COMPARING TO BE AND ADVENTIONS.



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SHARE OF FACEBOOK PAGE POSTS BY POST TYPE

POSTS OF EACH TYPE AS A PERCENTAGE OF ALL POSTS MADE BY FACEBOOK PAGES



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0.38 70.61% 24.64% 4.23% 0.51%

SOURCE: LOCOWISE. FIGURES REPRESENT AVERAGES BETWEEN 01 SEPTEMBER 2022 AND 30 NOVEMBER 2022. NOTES: FIGURES ARE AVERAGES BASED ON A WIDE VARIETY OF DIFFERENT KINDS OF PAGE,



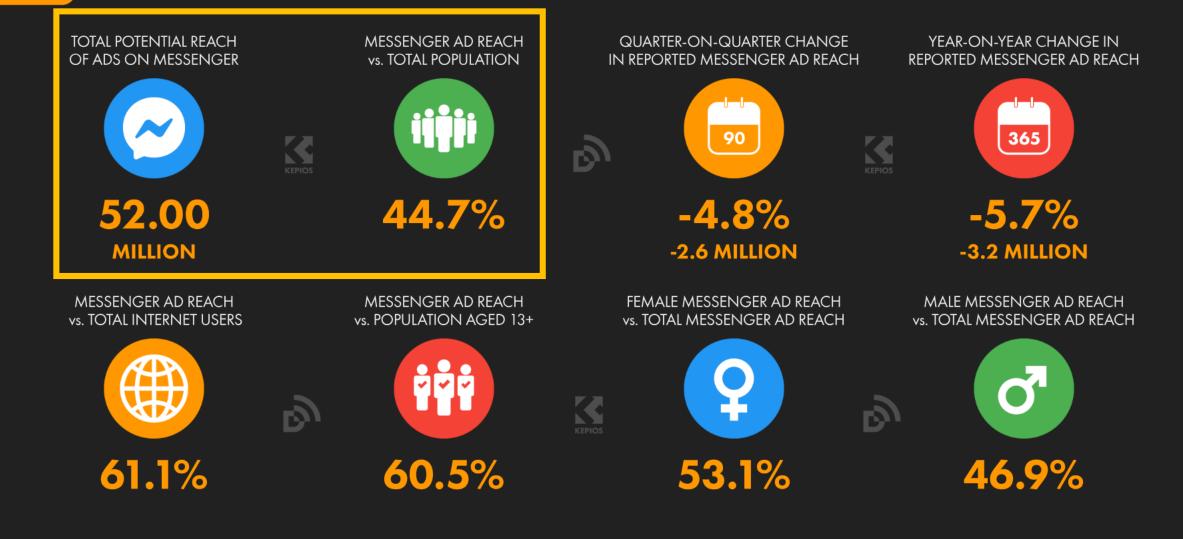
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MESSENGER: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON FACEBOOK MESSENGER

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS





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YOUTUBE: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON YOUTUBE

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS

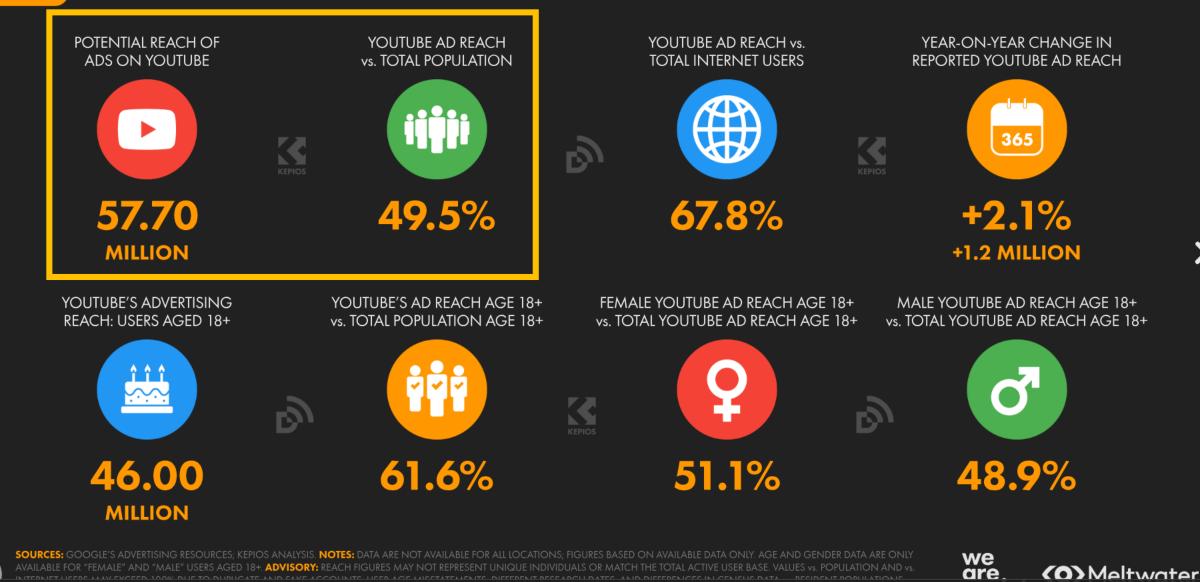


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TOP YOUTUBE SEARCHES

QUERIES WITH THE GREATEST VOLUME OF YOUTUBE SEARCH ACTIVITY BETWEEN 01 JANUARY 2022 AND 31 DECEMBER 2022



#	SEARCH QUERY	INDEX
01	songs	100
02	SONG	93
03	MOVIE	79
04	KARAOKE	55
05	ТІКТОК	48
06	BABY	28
07	VLOG	28
08	MUSIC	27
09	COCOMELON	23
10	TIKTOK MASHUP	20

#	SEARCH QUERY	INDEX
11	TIKTOK MASHUP 2022	16
12	ROBLOX	16
13	LOVE SONGS	15
14	MINECRAFT	13
15	MOON	12
16	KARAOKE SONGS	12
17	PROBINSYANO	12
18	SONGS WITH LYRICS	11
19	TULFO	11
20	NBA	11



SOURCE: GOOGLE TRENDS, BASED ON SEARCHES CONDUCTED ON YOUTUBE BETWEEN 01 JANUARY 2022 AND 31 DECEMBER 2022. NOTES: ANY SPELLING ERRORS OR LANGUAGE INCONSISTENCIES IN SEARCH QUERIES ARE AS PUBLISHED BY GOOGLE TRENDS, AND ARE SHOWN "AS IS", TO ENABLE READERS TO IDENTIFY POTENTIAL CHANGES IN HOW PEOPLE USE LANGUAGE IN DIGITAL ENVIRONMENTS.

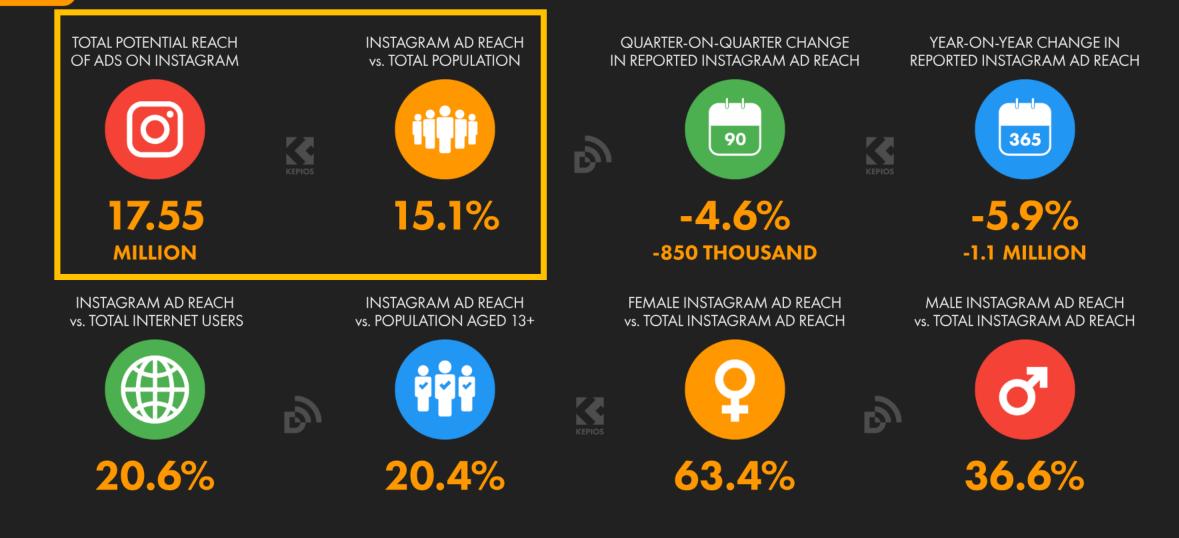


INSTAGRAM: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON INSTAGRAM

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS







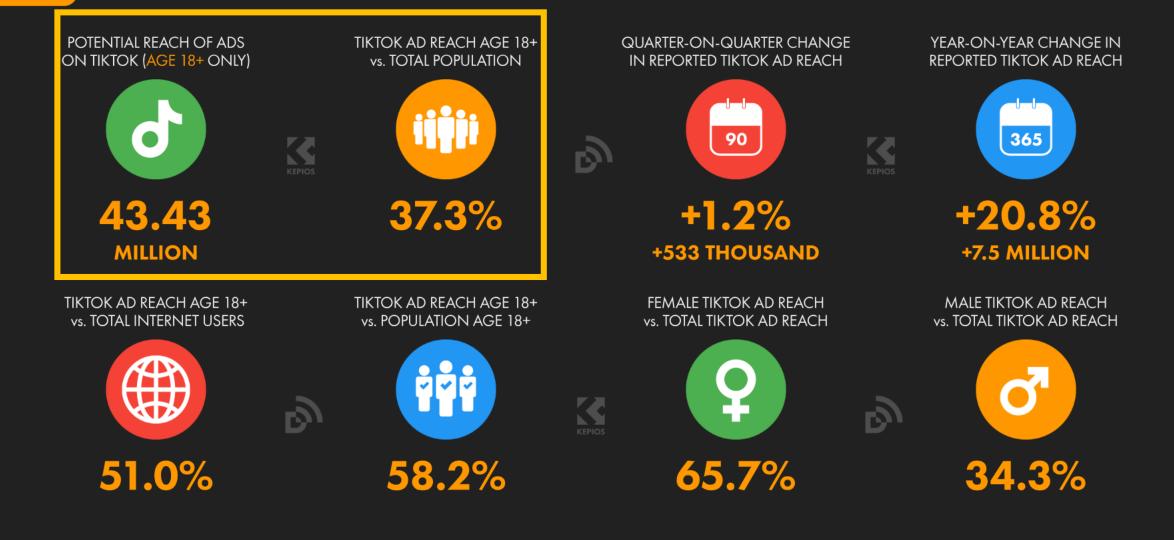


TIKTOK: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE AGED 18+ THAT MARKETERS CAN REACH WITH ADS ON TIKTOK

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS







SOURCES: TIKTOK'S ADVERTISING RESOURCES; KEPIOS ANALYSIS, NOTES: DOES NOT INCLUDE DOUYIN, REACH DATA ARE ONLY AVAILABLE FOR "FEMALE" AND "MALE" USERS AGED 18+, DATA ARE NOT AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON MIDPOINTS OF AVAILABLE DATA ONLY. ADVISORY: REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS OR MATCH THE TOTAL ACTIVE USER BASE AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON MIDPOINTS OF AVAILABLE DATA ONLY. ADVISORY: REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS OR MATCH THE TOTAL ACTIVE USER BASE AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON MIDPOINTS OF AVAILABLE DATA ONLY. ADVISORY: REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS OR MATCH THE TOTAL ACTIVE USER BASE AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON MIDPOINTS OF AVAILABLE DATA ONLY. ADVISORY: REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS OR MATCH THE TOTAL ACTIVE USER BASE AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON MIDPOINTS OF AVAILABLE DATA ONLY. ADVISORY: REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS OR MATCH THE TOTAL ACTIVE USER BASE AVAILABLE FOR ALL LOCATIONS; FIGURES BASED ON MIDPOINTS OF AVAILABLE DATA ONLY. ADVISORY: REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS OR MATCH THE TOTAL ACTIVE USER BASE

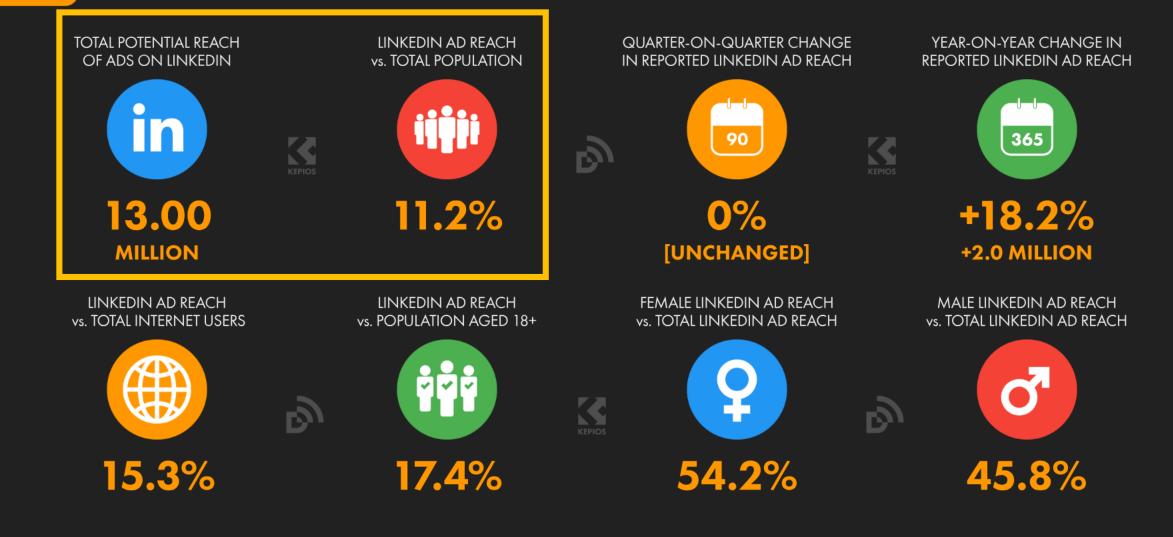


LINKEDIN: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON LINKEDIN

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS







SOURCES: LINKEDIN'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. NOTES: VALUES ARE BASED ON TOTAL REGISTERED MEMBERS, SO ARE NOT COMPARABLE WITH OTHER PLATFORMS IN THIS REPORT. GENDER DATA ARE ONLY AVAILABLE FOR "FEMALE" AND "MALE". ADVISORY: REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS, OR MATCH THE TOTAL ACTIVE USER OR REGISTERED MEMBER BASE. VALUES

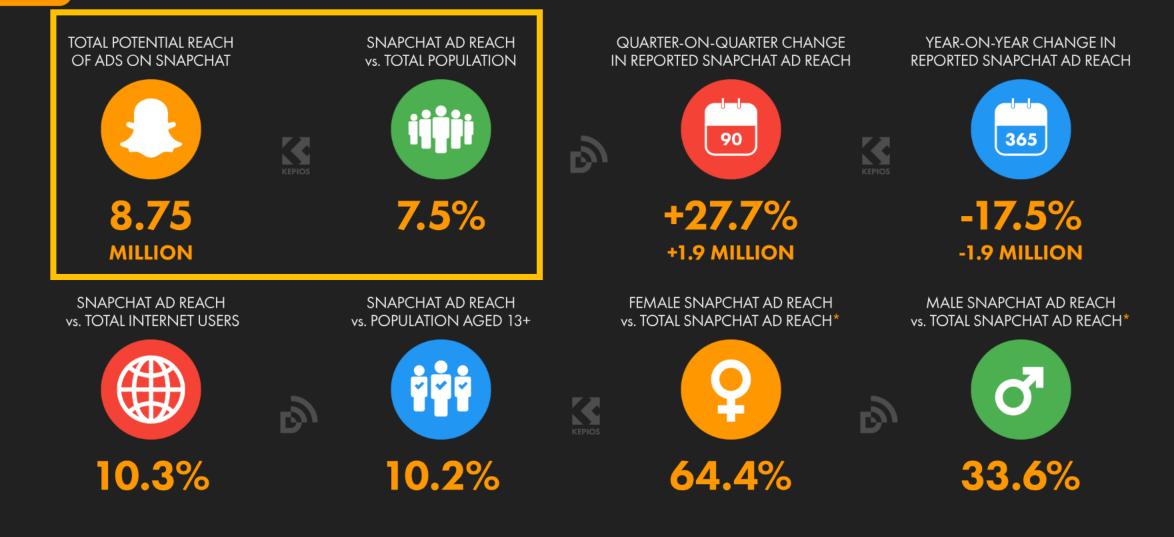


SNAPCHAT: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON SNAPCHAT

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS







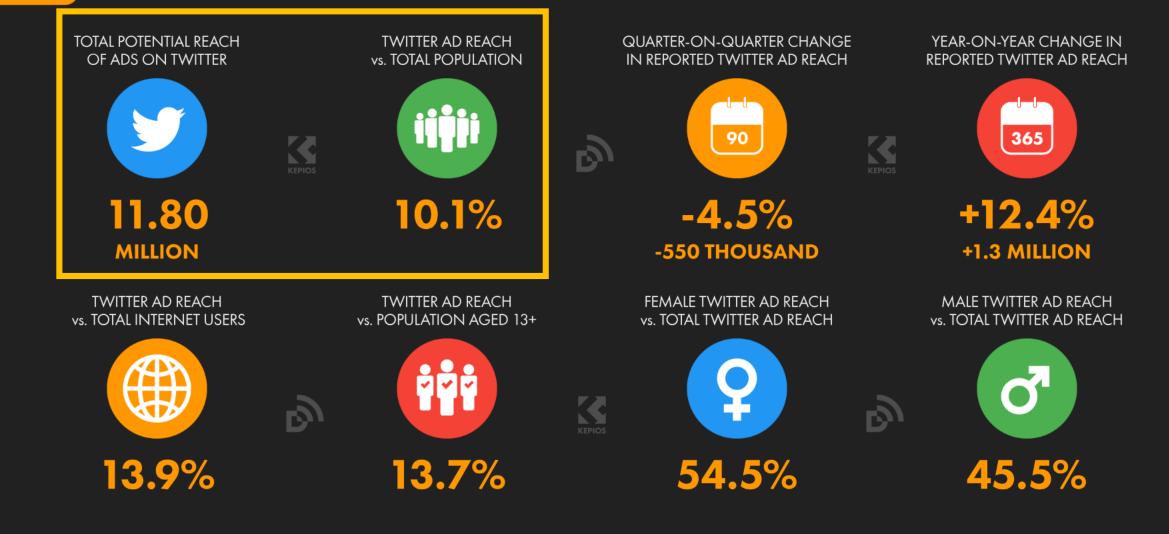


TWITTER: ADVERTISING AUDIENCE OVERVIEW

THE POTENTIAL AUDIENCE THAT MARKETERS CAN REACH WITH ADS ON TWITTER

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS





SOURCES: TWITTER'S ADVERTISING RESOURCES; KEPIOS ANALYSIS. NOTES: VALUES USE MIDPOINT OF PUBLISHED RANGES. GENDER DATA ARE ONLY AVAILABLE FOR "FEMALE" AND "MALE". ADVISORY: REACH FIGURES MAY NOT REPRESENT UNIQUE INDIVIDUALS OR MATCH THE TOTAL ACTIVE USER BASE. VALUES vs. POPULATION AND vs. INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS, ACCOUNTS THAT DO NOT REPRESENT UNIQUE INDIVIDUALS OF MATCH THE TOTAL ACTIVE USER BASE. VALUES vs. POPULATION AND vs. INTERNET USERS MAY EXCEED 100% DUE TO DUPLICATE AND FAKE ACCOUNTS, we are Meltwater ::: • • • English ····





Primary source of information



Power of personal connections

Engaging citizens to improve our Organizations

- Puts a human face on our organization
- Allows conversation between people and our organization
- Promotes real-time public service, transparency and openness



Social media is a powerful platform for storytelling.

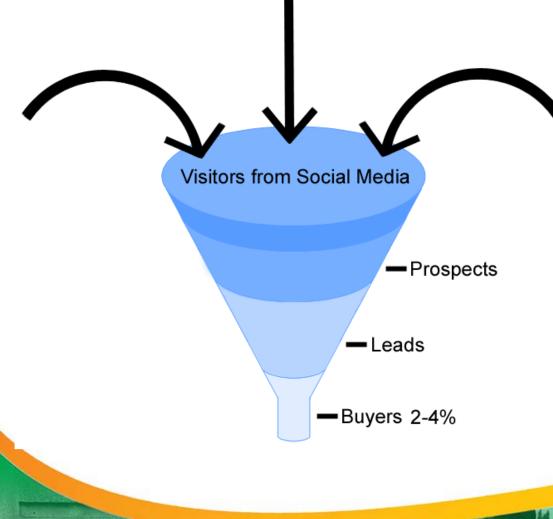


PROs vis-à-vis CONs

1) Casting a wide net to catch your target market

The audience for social media is huge.

BUT... THERE'S A CATCH!



Social media might have a huge audience. But, each user has **different prospects and leads**, and in the end, only a few fall into the net. The **classic conversion funnel** shows that only 2 to 4 percent of funnel entries yield desired results.

PROs OF SOCIAL MEDIA

2) Branding

Social media works for branding as long as you get your name in front of the right people.



PROs OF SOCIAL MEDIA

3) Building relationships

Social media is a long-term commitment.

To build effective relationships in social media, you're expected to establish your expertise.

Difficulty to gain visibility among its hundreds of millions of users.

The amount of time you need to invest to see results.

QUESTION: How do we do it?



- Developing a "Social Media Strategy"
- **Creating Engaging Contents**
- **Given Set Up and Set**

Social Media Strategy

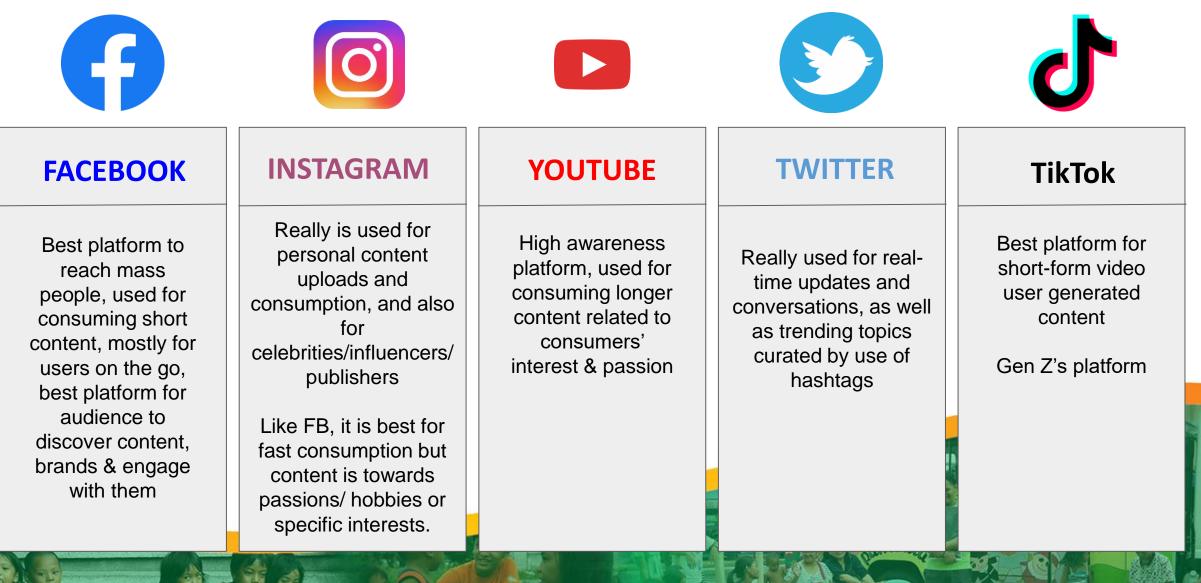
- ✓ Realistic
- ✓ Targeted
- ✓ Consistent
- ✓ Have measurable goals



To meet four points of a successful social media strategy, we need to develop a "checklist"

- Analyze two or three existing accounts sharing the same program, services, information in your country, region, or community.
- 2. Identify target audiences.
- Identify the platforms that best fit your target audience(s).

Social Media Platforms At A Glance:



4. Define goals and articulate what success will look like. What is your purpose in using SocMed for CiSS?

To build a social media account that is a credible source of information for Children in Street Situations, consider setting specific and measurable goals.

5. Take stock of the resources and staff available to maintain a social media presence.

6. Think through the team's relevant skills to determine roles and responsibilities.

Building Your Social Media "Dream Team"

Content creator

demonstrates a strong understanding of the appropriate language and messaging needed. Ideally, the person has experience writing for social media

Approver

maybe someone from the head of the team, office, or agency, a technical working group member, or someone on a project team.

Implementer

maintaining a consistent social media presence is ensuring that at least one individual is in charge of carrying out the strategy

Building Your Social Media "Dream Team"

Optional roles: (depends on the availability of human resources, skills requirement)

Disseminator

Graphic designer

Photographer

Videographer

7. Select the **software or third-party programs** the team will use to carry out this strategy from scheduling posts to generating metrics reports. (*with AlgoAnalytics*)

8. Create a **timeline or calendar** that gives each person enough time to fulfill their role.



9. Analyzing sentiment and social listening

Social listening is a tool that gives insight into how and why people are talking about a particular topic.

Social listening is useful for prioritizing messages, tracking rumors, and fine-tuning content creation.

"Knowing what the problem is already a part of the solution."

(with AlgoAnalytics)

10. Generating metrics reports (with AlgoAnalytics)

11. Staying on the Right Side of the Law

12. Using Paid Advertisements *This is the least we can recommend.*

QUESTION: How do we do it?



1. Developing a "Social Media Strategy"

Q 2. Creating Engaging Contents

3. Follow what the analytics tells you

Questions?